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## Contract summary

Dear spusu customer,

This contract summary lists the key elements of our services, so it is easier to compare the different offers. More detailed information about our services is contained in other documents, for example in our Terms and Conditions or the Price Guide for services that are not part of your standard plan. Please download this document for future reference.

### Plan details - spusu 100

- monthly fee for a flexible monthly plan: £14.90
- When placing your order, you pay the contract conclusion fee of £14.90, which will be credited back to you after the SIM card has been activated.
- unlimited minutes/unlimited SMS/100 GB of data per month
- part of the plan usable for EU roaming, up to 500 minutes/500 SMS/20 GB
- unrestricted 4G/5G speeds
- VoLTE and WiFi Calling for supported devices
- inclusive EU international calls, up to 500 minutes (for EU countries only)

### No hidden costs

- no activation fee
- no credit check
- minimum contract period

### The advantages in detail

#### *Order now, activate later*

Bound to your old contract? No problem! With spusu you have 6 months to activate your SIM card from date of purchase. The basic fee is only charged after activation.

#### *Unthrottled speed*

You will benefit from uncapped download and upload speed. The actual final speed depends on various factors such as the device, network load and location.

#### *Simple mobile number transfer*

You can easily take your mobile number with you by texting PAC to 65075. You can also cancel your old contract and receive a new mobile number by texting STAC to 75075.

#### *Spending caps*

With the spusu spending caps, you have your costs under control and can freely choose the cap limit. Within the UK, if you use up your plan allowance, you will pay 4 pence per minute/SMS and 0.004 GBP per additional MB (corresponds to 4 GBP/GB).

#### *EU Roaming*

You can use a part of your monthly allowance, up to 500 minutes, 500 SMS and 20 GB to roam in the EU. You can also call EU countries from the UK for free, up to 500 minutes per month.

You have the option of contacting the regulatory authority in the event of a dispute or complaint. This can be the case, for example, with alleged qualitative problems in the services, payment concerns or alleged violations of the Terms and Conditions. You can find more information at [www.spusu.com/complaints](http://www.spusu.com/complaints)